



INTERNAL REFERRAL PROTOCOL FOR CONFLICT RESOLUTION SERVICE [CRS]

1. Free and confidential service for Mississauga residents to resolve conflicts/disagreements (noise, fences, landlord – tenant, family, friends, roommates, contractors).
2. **Do not send clients to Main office without an appointment.**
3. Contact CRS Program Facilitator 905-629-1873, ext. 311, crs@dixiebloor.ca
4. Briefly explain the problem and provide contact information. CRS will follow up with the client.

