

ANNUAL REPORT



2023 - 2024

LETTER FROM THE EXECUTIVE DIRECTOR



PRIYANKA SHETH

In the words of the incomparable Khalil Gibran “A little knowledge that acts is worth infinitely more than much knowledge that is idle”.

This past year has required action and DBNC was at the forefront. On the heels of recovering from the Covid-19 pandemic, and reeling from its ongoing impacts, DBNC continues to transform services and meet the community where they are at. The threat of dissolution of the Region of Peel, the deepening poverty, homelessness, and the arrival of folks seeking asylum in waves, unlike we have seen before, necessitated immediate action and courageous interventions.

The staff at DBNC stepped up and stepped out of their comfort zones and traditional roles to support those most in need. They have advocated fiercely for the best outcomes for the people they serve.

As we marked 35 years, it was heartwarming to witness the legacy of the leaders who made DBNC the organization of today. Their vision and perseverance to ensure that service to the community remains the cornerstone has positioned us well for embarking into another 35 years, and beyond. Our incomparable Board of Directors continues to lead us towards always learning, doing, and being better. They give us their time, their leadership, and their hearts so that DBNC continues to thrive, and for that we are eternally grateful.

As we step into another year, DBNC will continue to lead with compassion, courage, and creativity to build stronger, more progressive communities.

LETTER FROM THE BOARD CHAIR



As I reflect on my time with DBNC, I am reminded of what initially drew me to volunteer on the Board of Directors. I was inspired to give back to my community and to contribute to an organization that plays such a pivotal role in the lives of so many. What excites me is the chance to collaborate with a dedicated team of individuals who share a common passion for making a positive impact. Together, we navigate challenges, celebrate successes, and constantly strive to improve our services.

Since joining the board, I've been amazed by the richness and diversity of DBNC's programs and the strength of our community. As president this year, I've been honored to work closely with my colleagues in shaping the future of DBNC. As we celebrated the organization's 35th anniversary, I had the privilege of meeting those who have helped make DBNC what it is today, and it reaffirmed why this work is so important to me.

Recently, we've embarked on deep, ongoing work around anti-racism, and anti-oppression—both internally and within our programs and services. We are dedicated to creating safer, more inclusive spaces for everyone involved with DBNC. This commitment reflects our belief that diversity strengthens us and that every individual deserves respect and opportunity.

Looking ahead, we are hopeful and excited about the future. My colleagues on the Board and I are focusing on governance, strategic planning, risk management, and board development to ensure that DBNC continues to build on our successes. We aim to improve and innovate in all that we do, embracing change as an opportunity for growth.

Our next steps involve expanding our outreach, enhancing our services, and strengthening our community partnerships. We're committed to listening to the needs of our community and responding with programs that make a difference. As we move forward, I'm confident that we can continue to support one another, stay resilient, and build a brighter future for our community.

Thank you for your unwavering support and dedication. Here's to another year of growth, collaboration, and positive change at DBNC.



MISSION

To enhance quality of life with impactful services and engaging programs that build stronger and progressive communities.

VISION

To build a stronger, progressive community

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SEPTEMBER 2024

DEI STATEMENT

We uphold and advance principles of diversity, equity, and inclusion across the organization. Every individual who engages with DBNC should feel that their diverse perspectives, experiences, and cultures are valued. We create safe spaces and opportunities for all to voice their thoughts respectfully and to learn and develop a deeper understanding of one another.



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OCTOBER 2024



DBNC's mission is to build stronger, progressive communities.

Since 1988, we have been providing free and accessible programming for newcomers, families, youth, older adults, children, and job seekers. All our services are responsive to community needs and informed by our service users directly.

202

Staff Members

18

Locations

22

Languages

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NOVEMBER

2024

EMPLOYMENT

NEW Clients	One-on-One Counselling	Group Sessions & Workshops
1,782	5,228	74
Clients	Mentor-Mentee Matches	
665	113	



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DECEMBER
2024

SETTLEMENT WORKERS IN SCHOOLS

NEW Clients	SWIS Services	Workshop Participants
2,346	10,411	5,327
Total Workshops	Schools Served	
361	42	



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JANUARY
2025

ORIENTATION

NEW Clients	Settlement Services	Workshops	Workshop Participants
8,809	14,323	103	1,086
Income Taxes Filed	NEW Housing Clients	NEW CUAET Visa Holders	NEW Asylum Claimants
2,201	307	2,633	286



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FEBRUARY
2025

COMMUNITY CARE CLOSET

Fundraised

\$17,455

Families Served

over 360 Families

1,500 Individuals
served



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MARCH
2025

LEAP

Total disbursed
funds
\$137,245

Clients
assisted
311



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APRIL
2025

COMMUNITY HEALTH

Number of interactions	Number of 1:1 contacts	Number of people who received vaccinations	Number of people who received prevention plans
30,895	19,298	300	181
Number of people connected to primary care	Number of people provided with direct service navigation	Number of people who participated in education sessions (in-person)	
1,334	3,254	3,358	

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MAY
2025

OLDER ADULTS AND CAREGIVERS PROGRAM

Individuals served
275

Client Interactions
3,069



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JUNE
2025

EARLYON

Families served

3348 children

3331 parents/caregivers

Referrals

723

- ParticipAction grant \$22,500 : 45 adults and children accessed sessions to swim, play, and skate
- Holiday Kits distributed to 279 families (394 children)
- Partnership with EcoSource - 8-week outdoor classroom pilot that included indigenous learning. Weekly attendance 30- 40 people



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JULY
2025

FAMILY HOLIDAY CAMPAIGN

60 Families
served

143 children
71 adults

Funds raised
\$16,662



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AUGUST 2025

ELEVATE: A DBNC PODCAST

12 episodes released
13 guests

SOCIAL MEDIA & COMMUNICATIONS

Tight-knit Club short documentary released

Social media channels (YouTube, Instagram, Facebook, X, LinkedIn, and DBNC website) connected clients to our services daily



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SEPTEMBER
2025

SUMMERFEST

DBNC's signature annual
summer community event

2,000 attendees

24 performers

42 community
organizations



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OCTOBER
2025

ADMINISTRATION & I.T.

- Rebuilt DBNC's multi-purpose space
- Ongoing training for Front Desk Safety and Security
- Cyber risk training for all staff
- Stabilized internet and Wi-Fi services
- Standardizing the procurement processes for computer equipment
- Expanded CRM support for multiple programs
- Enhanced automation in tech support services



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NOVEMBER 2025

LINC

- **1338** Unique Clients served
- **36** LINC Classes conducted (from Literacy to Level 8)
- **58** newcomer youth attended summer conversation circles
- **4** Citizenship Test Preparation Circles
- **2** Home Based Childcare Certificate sessions prepared newcomer women for opening a private childcare in their homes
- **55** LINC school age children attended LINC Summer Camp
- **190** unique children aged 6 months to 6 years attended LINC Care for Newcomer Children (CNC)
- **120** clients benefited from the Chrome Book loan program.



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DECEMBER 2025

FINANCE

2023 - 2024 Grants: \$11,240,674

**Revenue over Expenses
Surplus: \$21,176**

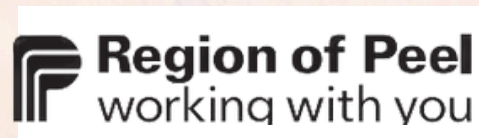
THE DIXIE BLOOR NEIGHBOURHOOD DROP-IN CENTRE

Consolidated Statement of Financial Position

March 31, 2024, with comparative information for 2023

	2024	2023
Assets		
Current assets:		
Cash and cash equivalents	\$ 1,636,168	\$ 1,543,241
Grants and other receivables	939,920	868,951
Prepaid expenses	70,881	124,973
	<u>2,646,969</u>	<u>2,537,165</u>
Capital assets (note 2)	102,500	156,008
	<u>\$ 2,749,469</u>	<u>\$ 2,693,173</u>
Liabilities and Net Assets		
Current liabilities:		
Accounts payable and accrued charges (note 3)	\$ 604,634	\$ 512,103
Deferred contributions (note 4)	213,961	217,864
	<u>818,595</u>	<u>729,967</u>
Deferred capital contributions (note 5)	102,123	155,631
Net assets:		
Invested in capital assets (note 6)	377	377
Internally restricted (note 7)	113,000	—
Unrestricted (note 7)	<u>1,715,374</u>	<u>1,807,198</u>
	<u>1,828,751</u>	<u>1,807,575</u>
Commitments (note 8)		
	<u>\$ 2,749,469</u>	<u>\$ 2,693,173</u>

OUR FUNDERS



Immigration, Refugees
and Citizenship Canada



**Ministry of Heritage, Sport,
Tourism and Culture Industries
(Ontario)**

**Ministry of Labour, Immigration,
Training and Skills Development
(MLITSD)**

OUR PARTNERS

- Seva Food Bank
- Malton Neighbourhood Services
- Newcomer Centre of Peel
- PICS
- Peel District School Board
- Indus Community Services
- Mississauga Community Foundation
- Peel Multicultural Council
- Brampton Multicultural Council

- MIAG
- Syrian Canadian Foundation
- East Mississauga Community Health Centre
- CMHA
- MOHT
- EveryMind
- The Indigenous Network
- Dufferin Peel Catholic District School Board
- Peel Career Assessment Services

- CDRCP
- Embrave
- Mississauga Community Legal Services
- Barbara Schlifer Commemorative Clinic
- Achēv
- TRIEC



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CONTACT US



Phone

(905) 629-1873

Email

info@dixiebloor.ca

Website

www.dixiebloor.ca

Address

3650 Dixie Road, Suite 103
Mississauga, ON L4Y 3V9

Follow us:



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Neighbourhood Centre